

## Case Study: Local Government Association of Queensland Diversity & Inclusion Workshop

Mitchell Services applies global diversity & inclusion strategy experience to intentionally disrupt the subtle and not so subtle business processes that perpetuate inequity- targeting structural, cultural, interpersonal and personal barriers in the workplace. Inclusive leaders embrace the diversity of their workforce and customers to create a high performance culture by seeking different perspectives in decision making, encouraging and developing the best in others, and shining a light on others' accomplishments. Inclusive leaders understand the value of everyone's voice to be heard & cultivate mindful listening.

Local Government Association of Queensland (LGAQ) convened Local Government influencers, to secure their support for a coordinated local government Diversity and Inclusion strategy. Mitchell Services facilitated a Diversity & Inclusion Workshop to contribute to influencers understanding & engagement on the business case for Diversity & Inclusion, and to create awareness of the barriers to workplace equality (including unconscious bias).

### Client Testimonial

*"LGAQ invited Leith to deliver a one hour session at a focus group we hosted early in our journey. Leith was patient, focused and engaging. Leith's genuine expertise in the area is what sets her apart from self-proclaimed diversity experts - it means that she is able to predict all and any resistance, and I have observed her beautifully turn non-believers into advocates in the space of one session. Leith varied her communication style and reasoning to match the audience, and always employed the latest research and thinking."*

Local Government Association of Queensland Senior Advisor – Workplace Diversity.

### Mitchell Services offers:

Inclusive Leaders coaching executives and management teams in one-on-one sessions or in workshops with the following learning outcomes:

- Identify specific strategies to increase inclusive leadership competencies and organisational effectiveness
- Understand how outstanding leaders harness diversity and inclusion to create energised & high performing work teams
- Understand how unconscious bias impacts decision making

### Contact Us

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